

Accreditations, Inspections, Compounding, and Specialty Pharmacy

Pharmacies are under increased scrutiny from state regulators and additional requirements from third party payors and manufacturers. And your patients are looking for high quality personalized care. This is especially true for compounding pharmacies and those that are (or want to become) specialty pharmacies. This presentation will explain the requirements for, and the differences between, the various inspections and accreditation programs including state board of pharmacy inspections, NABP VPP inspections, compounding accreditation programs and specialty pharmacy accreditation programs. We will also discuss the general standards covered by accreditation programs, the accreditation process, and the specific additional operational requirements needed for a Specialty Pharmacy accreditation.



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Denise Frank is a pharmacist with more than 30 years of experience, currently working as an independent consultant and a Senior Associate with Gates Healthcare Associates, Inc. in the areas of pharmacy practice, technician training, compounding, pharmacy and wholesaler accreditations, and operational and regulatory compliance. She is also the Program Director for an online

technician training program for CareerStep, and a certified consultant for ACHC. She is a former member of the Minnesota Board of Pharmacy. In 2017, Denise was inducted as an ACA Fellow.

Previously serving as a surveyor and then the Accreditation and Inspection Services Manager for the National Association of Boards of Pharmacy (NABP), her responsibilities included development and maintenance of accreditation and inspection programs, and supervising NABP inspectors. Prior to this, she was an independent pharmacy owner, worked for a health-system, and was a pharmacy manager and district manager for a pharmacy chain.

Denise is also an active member of several national and state pharmacy organizations, and with the University of Minnesota College of Pharmacy serving as a mentor and a Pharmacy Alumni Society board member. And she participates yearly (for 20+ years) on a medical/surgical mission team providing services in the highlands of Guatemala. Denise contributes to her local community as a 25+ year member of the Princeton Lions Club. In 2017, she was the recipient of the Bowl of Hygeia award from the Minnesota Pharmacists Association.